

# Driving Efficiency and Sustainability Through Paperless Logistics

## FROM VISION TO OPERATIONAL STANDARD

While many supply chains still rely on paper-based workflows, we've made digital the standard. As a global 3PL provider, we manage highly complex supply chains across industries and regions. Every process, every shipment and touchpoint is an opportunity to work faster, smarter, and more sustainably.

That's why we design all new logistics processes to be paperless by default. Wherever possible, we onboard new clients fully digitally. From warehouse operations to end-customer communication, paperless is no longer a pilot — it's the baseline.

## OUR APPROACH: DIGITAL BY DESIGN, SUSTAINABLE BY DEFAULT

We laid the foundation for paperless logistics across our network years ago. IT teams, digital experts, and operational specialists embedded digital-first thinking into how we run our sites.

The strength of our approach lies in integration: our paperless workflows connect seamlessly to platforms like the [Arvato Customer Experience Cloud](#), ensuring process visibility, automation, and real-time data exchange.

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**This standard doesn't just eliminate paper; it streamlines data flows, boosts transparency, and reduces dependencies on physical infrastructure.**

**The result: leaner, greener supply chains and better client and customer experiences.**

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## QUANTIFIABLE RESULTS AND BUSINESS IMPACT

The impact of going paperless goes far beyond reducing paper waste, it creates measurable business value:

- More than 16.5 million sheets of paper saved in 2024 through digitized delivery notes, invoices, and returns documents.**
- Productivity increased by up to 25% at automated packaging machines and by up to 10% at packing stations.**
- Significant cost savings through reduced printing and internal transport documentation.**
- Fewer complaints, shorter lead times, and faster returns — all due to digital documentation.**

These aren't just efficiency gains, they deliver tangible business impact: lower costs, higher client satisfaction, and measurable ESG progress.

## IMPLEMENTATION IN PRACTICE

Our clients already experience the benefits of paperless logistics, from faster throughput to stronger sustainability performance:

### HARSEWINKEL // GERMANY

Scanner-based movements replaced manual flows, saving hundreds of thousands of documents annually and increasing speed.

### HAMBURG // GERMANY

Digital proofs of dispatch reduced printing costs and accelerated carrier processing.

### ENZERSDORF // AUSTRIA

A consumer electronics retailer now receives digital delivery notes, reducing inquiries and waiting times.

### LANDSBERG // GERMANY

Digital picking for SIM cards eliminated 1.2 million sheets annually while improving accuracy.

### DÜREN // GERMANY

For a lifestyle brand, over 1.4 million annual shipments were digitized, eliminating 2.8 million paper sheets and improving efficiency across warehouse operations.

For a German footwear brand, 6.6 million paper documents were replaced with digital workflows, enhancing throughput and enabling integrated customer communication.

Different setups, same results: smarter logistics, lower costs, better data. A measurable contribution to our clients' sustainability goals.

## A STRATEGIC ADVANTAGE FOR OUR CLIENTS

Sustainability is no longer a bonus, it's an expectation. By turning paperless logistics into a global standard, we help clients stay compliant, resilient, and ready for the future.

Digital workflows reduce dependencies on local infrastructure, ensure consistent data access, and enhance information security. They also simplify cross-border processes and strengthen business continuity.

For our clients, that means fewer errors, faster time-to-value, and higher-performing supply chains. For their customers, it means smoother experiences and clearer communication.

## SCALABLE BY DESIGN

Our paperless standard is designed to scale. Across sites, industries, and countries. With proven systems, processes, and expertise, we can extend the benefits with every new implementation.

Whether it's tech, fashion, healthcare or consumer goods — our paperless logistics model adapts to every requirement while delivering the same consistent advantage: smarter, more efficient, and sustainable supply chains.

**Partnering for a Smarter,  
More Sustainable Supply Chain**

Get in touch to explore how our paperless logistics solutions can support your growth, sustainability, and efficiency goals.

**Contact us**

**WE *shape* SUPPLY  
CHAINS GLOBALLY**